

To: The Owners of Lexmark® Printers (Dell® and IBM® Equivalent also)

## **SAY 'NO' TO FIRMWARE UPGRADES FROM LEXMARK**

Firmware upgrades to your printer will cause remanufactured cartridges to no longer work in your printer. Once you have installed new firmware on your printer, you cannot go back to old firmware. Therefore, firmware upgrades will force you to buy expensive, new Lexmark original cartridges rather than remanufactured cartridges that ***SAVE you MONEY, SAVE OIL, CREATE LOCAL JOBS and is ENVIRONMENTALLY FRIENDLY.*** In order to be sure that your printers can continue to use remanufactured cartridges now and in the future, ***SAY NO TO FIRMWARE UPGRADES THAT LEXMARK WILL OFFER YOU*** and make certain that any repair person or technician who wants to work on your printer does so only after signing the attached document. Do not lose your right to choose remanufactured cartridges for your printers.

Your Cartridge Remanufacturer.